

The Promoter and Event Organiser is CAMPBELL MANAGEMENT SERVICES PTY LTD TRADING AS CMS EVENTS, WESTERN AUSTRALIA, ABN: 12 144 918 674 and any organisation to which CMS Events is contracted under management.

By purchasing a ticket, entering the event grounds, entering a competition or entering into a contract the person/business accepts and agrees to the following terms & conditions.

CMS Events reserves the right to change the terms & conditions at any time and have them displayed on the website.

All persons must abide by the terms & conditions or risk being evicted from the event/venue with no refund given.

## **Terms & Conditions**

### Event entry

- Tickets are proof of purchase and must be presented at the time of admission.
- The ticket does not gain priority access to the event.
- The event organiser reserves the right to refuse entry.
- Proof of age, pension or concession card may be requested.
- A valid Companion Card must be presented on entry.
- Persons under 18 years of age must be accompanied at all times by a parent or guardian.
- Persons may be requested to submit their bags and other items for security searching. Refusal to do so is the person's right, but the event organisers reserve the right to exclude entry on this basis.
- Persons must not enter the venue if they are feeling unwell, have been overseas in the 14 days prior to the event, been in contact with a confirmed case of Covid-19 in the 14 days prior to the event, are awaiting COVID-19 test results or have been instructed to self-isolate. The event organisers reserve the right to exclude entry for persons with a temperature reading of above 38 degrees Celsius. In this case a full refund will be provided.
- No animals allowed in the venue, except for assistance.
- The event is a smoke free event. Persons must exit venue to smoke, pass outs will be given.
- No outside food allowed in the venue, unless for medical reasons.
- Persons must not cause damage to, improperly use or tamper with any public or event infrastructure or cause any damage to flora on or surrounding the venue.
- Persons must not remove or attempt to remove any item or object from the venue or surrounding area.
- Persons must advise any dietary requirements or allergies at the time of booking or minimum 20 days before the event. The event will endeavour to cater to all requirements however cannot guarantee that this will be possible in all instances. It is up to the person to ensure that any food or drink is appropriate for them to consume.
- Persons must advise any special access requirements at the time of booking. The event will endeavour to meet requirements however cannot guarantee that this will be possible in all instances.
- Ticket buyers name, email address, phone number and post code will automatically be added to the events mailing list. Contact details will not be given to any third party. You may unsubscribe at any time.

### Ticket/event cancelled, refund or exchange

Tickets are not transferable and only one ticket is valid per ticket purchased, unless otherwise stated.

Tickets cannot be exchanged for cash or credit.

Tickets once confirmed are non-refundable for change of mind.

On selling of tickets for any event owned or managed by CMS Events is not permitted without permission.

Lost, stolen, damaged or destroyed tickets can be cancelled and reissued, please contact CMS Events on (08) 9201 9888 or [info@cmsevents.com.au](mailto:info@cmsevents.com.au)

Full refund available for ticket holders not attending if they are feeling unwell, have been overseas in the 14 days prior to the event, been in contact with a confirmed case of Covid-19 in the 14 days prior to the event, are awaiting COVID-19 test results or have been instructed to self-isolate.

Unforeseen circumstances beyond the control of the Organisers including but not limited to change of government event regulations, a state of emergency, public health emergency, pandemic, epidemic or outbreak concerns whether declared officially by government or not may require the organisers to;

- a) change the dates or venue of an event
- b) shorten the event
- c) change the structure of event
- d) cancel the event

For event cancellation or postponement, consumers may be offered an alternate ticket of equal or greater value, or a refund excluding booking fee. Refunds can take up to 30 days.

Should the already opened event be interrupted by force majeure the Organisers will not consider themselves responsible for the return of the ticket cost or part thereof.

CMS Events, partners and/or sponsors are not liable for any cost incurred due to event cancellation.

To allow for any required mass ticketing refunds, all pre purchased ticketing funds will remain in trust with Humantix until 30 days prior to the event start date in which 50% will be transferred to the Organisers, with the remainder transferred post event.

#### Liquor License

The organisers promote and practice the responsible service of alcohol.

Any persons who are noisy, drunk, threatening or unruly will be asked to leave the premises.

No bottles of wine are allowed to be opened on site, if this happens, the person risks their bottle/s being confiscated.

Persons receive a tasting glass on entry with a ticket, if this is lost/broken, it will not be replaced free of charge. Replacement glasses can be purchased from the ticket desk.

No outside alcohol allowed in the venue.

Persons must stay within the license area and follow instructions given by event organisers, staff and security. Failure to do so could result in removal from site.

Purchasing alcohol for a minor or intoxicated person is illegal.

Underage drinkers, excessive drinkers, illegal drug users or patrons displaying antisocial behaviour may be ejected from the Event or be dealt with by police.

Glass sales to cease 15 minutes prior to closing. Announcement will be made over the PA.

No alcohol to be taken out of the event unless it is sealed.

Empty tasting glasses may be taken out of the venue and kept by ticket holder.

#### Photography & Videography

By purchasing a ticket and entering the event, the person may be included in photography or videography.

If persons does not wish to be included, please advise the operator.

Photographs and video taken by the Event Organiser or third party operator employed by the Event Organisers remain the property of the Event Organiser and may be used for promotional and other purposes.

No commercial operators are allowed to take photographs or videos without permission from the Event Organisers.

No drones are allowed onsite without permission from the Event Organisers.

#### Risk

Entry to event is at your own risk. The Event Organisers, its venue and event partners/sponsors will not be liable for any illness, injury, loss or damage any person may suffer.

It is the responsibility of persons to monitor, supervise and control all minors or adults under their guardianship for the duration of their time on at the event.

Appropriate footwear and clothing must be worn at all times at the event. We advise persons to bring warm, weatherproof clothes and enclosed footwear during cooler periods and cooler flowing garments with good sun protection including sunscreen during warmer periods.

In the case of an emergency, persons must follow all instructions given by the Event Organisers or authorised personnel.

#### Event competition and sweepstake terms and conditions

Entry into a competition constitutes the entrants' acceptance of these terms and conditions.

The promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook.

The information provided through the competition is for the administrators of the Facebook page and not to Facebook.

Entrants name, email address, phone number and post code will automatically be added to the events mailing list. Contact details will not be given to any third party. You may unsubscribe at any time.

All information provided will be used in accordance with the [privacy policy](#).

Entry is only open to Australian residents, aged 18 years and over.

Employees and their immediate families of the promoters and organisers are not eligible to enter.

Unless stated otherwise, entries are limited to one entry per person. Any double entries will be removed from the prize draw.

The promoter reserves the right to remove and exclude any entry from the competition at any time.

Any use of robotic, mechanical, automatic, programmed or like methods of participation will void each entry made in this way.

Winner/s will be chosen at random from the correct entries.

All decisions are final, and no correspondence will be entered into with the remaining entrants.

The Promoter reserves the right to verify the validity of entries and entrants (including entrants' identity, age and place of residence) and to disqualify any entrants for tampering with the entry process or for submitting an entry not in accordance with these Terms and Conditions of Entry.

Winners will be contacted via Facebook, email and/or phone and will be required to respond in order to claim the prize.

If the prize is unclaimed 48 hours after the first correspondence the prize will be forfeited, and a new winner will be chosen.

The winner will need to coordinate travel, incidental expenses, and booking of tours outside of prize inclusions, unless otherwise advised.

CMS Events plus any participating businesses will not be liable for any loss or damage whatsoever or personal injury suffered or sustained, in connection with the promotion, the use of the prize or any act or omission of the promoter, the judges or their respective agents, employees or contractors.

#### Satellite Events

CMS Events may at times act as a sales agent for satellite event organisers, accommodation providers or other businesses and 'service providers'. In such instances CMS Events is operating a system for ticketing only. Any and all issues or claims relating to the sale and/or purchase of tickets and the provision of associated event(s) are the sole responsibility of the satellite event organiser and service provider, and as such CMS Events have no liability for any claims.

CMS Events is not liable for any losses resulting from the purchase of such tickets.

CMS Events cannot refund or exchange such tickets and/or fees unless specifically stated.

CMS Events has no obligation to provide a refund or any other financial compensation if an event is cancelled, postponed or substantially altered by the Satellite Event Organiser or Service Provider in which case you should contact the Satellite Event Organiser or Service Provider directly unless directed to do otherwise.